

Resolved: Known Issue - KI9.2-140_AM: Depreciation Calculation Running to No Success

UPDATED: January 7, 2021

STATUS: Resolved

RESOLUTION: ITS updated a configuration setting which resolved the issue. GeorgiaFIRST Financials institutions can now continue with month-end processing.

NAVIGATION: Asset Management > Depreciation > Processing > Calculate

ISSUE: Users were getting a No Success/Error message when running Depreciation Calculation. The AM_DEPR_CALC app engine process called the AMDPCALC sqr process. The AMDPCALC process was running to Error and therefore causing the AM_DEPR_CALC process to run to No Success.

ORIGINALLY POSTED: January 6, 2021

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

