

ANNOUNCEMENT

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: November 11, 2020

SUBJECT: System Maintenance Scheduled for FPROD

ITS will shut down the Production database (FPROD) for two upcoming scheduled maintenance windows listed below:

1. Operating System (OS) patching will begin at **11 p.m. on Friday, November 13, 2020** and end at **7 a.m. on Saturday, November 14, 2020**. For more information on this maintenance, click [here](#).

2. Critical Patching Updates (CPUs) will begin at **11 p.m. on Friday, November 20, 2020** and end at **7 a.m. on Saturday, November 21, 2020**.

The following applications will not be available during these scheduled maintenance windows:

- GeorgiaFIRST PeopleSoft Financials production (FPROD)
 - PSQUEST access
 - GeorgiaFIRST Marketplace access
 - Expenses and ePro Self-Service Portal
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MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).