



ANNOUNCEMENT

TO: Georgia FIRST Financials Users

POSTED: September 26, 2019

SUBJECT: Emergency System Maintenance Complete for All FPROD Users

Emergency system maintenance for FPROD is now complete for all users.

SHARE ACCESS USERS: all users should be able to log into Georgia*FIRST* Financials.

OTHER ACCESS: Users that require a PeopleSoft User ID and password for use of voucher upload spreadsheets and the nVision developement tool should now have access.

Last, data sent from OneUSG Connect to Georgia FIRST Financials was restored and data is being received.

ACTION NEEDED: If Security Administrators created a Georgia *FIRST* Financials user account yesterday, please review to ensure the user account still exists. In some cases, the account may need to be recreated.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the ITS Customer Services website.

