



Announcement

TO: Georgia FIRST PeopleSoft Financials Users

POSTED: March 28, 2018

SUBJECT: Change of Date for Benefits Reconciliation Training

The Benefits Reconciliation Training has been rescheduled. The new date and time are **April 26, 2018, from 10:00 am to 4:00 pm**. Users who have already registered will automatically migrate to the new date and time.

We apologize for any inconvenience that results from this change.

On **Thursday**, **April 26**, **2018**, Georgia *FIRST* Financials will host a live demonstration of the Benefits Reconciliation module from 10 am until 4 pm. The purpose of this training is to ensure that users understand each task in the reconciliation process and how to utilize the output data for account reconciliation.

Note: This presentation will be a demonstration only; it will not involve hands-on activities.

Training will take place at Information Technology Services in Athens. Each institution is allowed to send two (2) participants.

To register for this event, click <u>here</u>.

Date: April 26, 2018

Time: 10:00 am to 4:00 pm

Location: Information Technology Services (ITS), 2500 Daniels Bridge Rd, Bldg. 300, Rooms

104 & 105, Athens, GA 30606

Lunch: On your own





MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer services/service level guidelines. For USG services status, please visit http://status.usg.edu.

