

---

## Announcement

**TO:** GeorgiaFIRST PeopleSoft Financials Users

**POSTED:** December 4, 2017

**SUBJECT:** Post Release Notification for GeorgiaFIRST PeopleSoft Financials Update 5.30

---

PeopleSoft Financials Update 5.30 was successfully applied to production (FPROD). These systems are now available:

- GeorgiaFIRST PeopleSoft Financials production (FPROD)
- PSQUEST
- GeorgiaFIRST Marketplace
- Expenses and ePro Self-Service Portal

The system cache was cleared as part of the release process, so initial performance may be slower than normal the first time using the application after the release. ITS recommends that all users clear their Temporary Internet Files (browser cache) before logging back into the system. It is highly recommended that all users clear their browser cache often, especially after an update is applied to the Production database. Click [here](#) for instructions on how to clear your cache.

For a list of documents and videos on application changes, see these announcements on the GeorgiaFIRST website:

- [Release 5.30 WebEx Resources Available](#)
- [Availability of Documentation to Prepare Users for Release 5.30](#)
- [Additional Documents Available to Prepare Users for Release 5.30](#)

Additional Documents Uploaded to the GeorgiaFIRST Website:

[http://www.usg.edu/gafirst-fin/known\\_issues](http://www.usg.edu/gafirst-fin/known_issues)

- **KI9.2-70\_EX:** Issues Adding Meal Lines to a Fluid Expense Report Using Quick-fill
- **KI9.2-74\_EX:** Default Creation Method of Copy an Existing Report Causes Javascript Error in Fluid Expense Report

MORE INFORMATION and SUPPORT

**BUSINESS IMPACT EMERGENCY ISSUES CONTACT ITS HELPDESK IMMEDIATELY**

706-583-2001, or 1-888-875-3697 (toll free within Georgia)

---

ALL OTHER NON-URGENT ISSUES contact ITS Helpdesk via Self-service support website [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services) (requires a User ID and password, email [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain credentials)E-mail: [helpdesk@usg.edu](mailto:helpdesk@usg.edu)

ADDITIONAL RESOURCES

ITS Maintenance Schedule and Service Level Guidelines:

[http://www.usg.edu/customer\\_services/service\\_level\\_guidelines/](http://www.usg.edu/customer_services/service_level_guidelines/)

---

